



# HelpNow User Guide

What is Brainfuse? Brainfuse is based in NYC

**Expert Help** Experience personalized eLearning by connecting with a live tutor

- Live Tutoring: Students submit a question in our online classroom and receive live, one-on-one assistance from a Brainfuse tutor.
- Writing Lab: Our writing tutors help students become better writers by providing constructive feedback, and assistance usually

# How to use the Whiteboard

The whiteboard area is on the left side. You can use your mouse to draw or the text tool to type on the whiteboard. Any images uploaded will appear on the whiteboard as well. Use the chat box on the right side

## Whiteboard Tools (left to right)

PEN: Write/draw with your mouse

#### **ERASER:** Erase

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**TEXT TOOL:** Click on the Whiteboard to start typing. Also expands to:



SUPERSORIPT: Changes text into superscript



SUBSCRIPT: Changes text into subscript



PASTE Paste text onto the Whiteboard



FONT

# Writing Lab & Send Question

**Brainfuse HelpNow** is the *first* service of its kind to offer live and offline writing assistance:

# Leap Learning Platform

Leap is a diagnostic test center with customized study plans, lessons and live tutoring

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Click on the LEAP icon from the main menu on the Brainfuse homepage and select a practice test (shown above).



After completing the practice test, the list of targeted lessons, videos and mini quizzes appears along with the individualized progress chart.



Each time a lesson, quiz or a video is viewed and checked off as completed, the colors on the chart will change to show progress. To redo the practice test or any of the mini quizzes, click on the **My Tests** link found at the top of the page.

## My Account

My Account is your personal Brainfuse profile and contains all past live tutoring sessions, questions/papers and tests taken. You can also view your scheduled MEET sessions here.



My Past Sessions: A record of all previous live tutoring sessions. From this page, you can replay and e-mail your sessions to others.

My Message Center: A record of all questions/papers sent to the Writing Lab and received from Brainfuse tutors.

My Tests: All practice tests taken, along with the scores can be found here.

My Calendar: Scheduled MEET sessions with live tutors can be found here.

My Brainwaves: All of the Brainwaves that you created are shown here. You can also use the Brainwave library where you can search for an existing Brainwave on a particular problem or a question created by other Brainwave users.

My CloudPack: Create files or upload images, links, documents and load them onto the whiteboard.

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